

Technical Bulletin

Product:	2WIN/2WIN-S/2WIN-S <i>Plus</i>
Date:	2025/07/04 (July 4th, 2025)
Bulletin number and title:	37 – New Skia software release 5.6.3
Issue has a relevance for the device safety:	NO
Field Safety Corrective Action:	Not required
Issue has a relevance for the device performance:	YES
Reason:	New 2WIN software version
S/N affected:	All
Scope of notice:	All Distributors/Other
Service time:	Less than 5 minutes for software update procedure
Service parts:	Full-system-5.6.3
Description:	See next page/s
Required action:	Update recommended
Hardware compatibility:	All
For further info please contact:	<p>Adaptica Srl</p> <p>Via San Marco, 9/h – 35129, Padova (PD), Italy</p> <p>Tel: +39 049 773 968</p> <p>Fax: +39 049 097 0901</p> <p>Email: support@adaptica.com</p>

Summary of changes and bugs fixed in Skia SW version 5.6.3

- Fixed bug on Browsing patient mode that causes crash
- Fixed bug on pupil segmentation with Asian people
- Fixed bug on DP app report.

Known bugs

IMPORTANT NOTE: it is not possible to downgrade 2WIN's software to a previous version.